

INSTALLATION & SERVICE TECHNICIAN LEVEL #1

General Overview:

TotalKare of America, Inc. is a leading healthcare security systems integrator located in Syracuse, New York. Our core competency for almost 30 years, has been the design, integration, implementation and maintenance of electronic security systems in nursing homes, hospitals, independent living, and assisted living facilities throughout the Northeast. Systems include infant and wander protection, emergency response, fall detection, nurse call, access control, CCTV and other customized solutions. We are a family owned business and an equal opportunity employer. Please visit our website at www.totalkare.com to learn more about TotalKare.

We are seeking a career minded individual with a strong work ethic and dedication to serve our customer base. Most work will be performed in a healthcare setting among nursing staff, patients and residents requiring discretion, professionalism and a respectful attitude at all times. This position requires **travel Monday through Friday with overnight stays** as we cover all of New York State, including NYC and LI, parts of New England and New Jersey.

Responsibilities and Expectations:

- Run cable, make terminations, testing (to include documentation of test results), troubleshooting & labeling of said cable.
- Fire-stop various types of cable penetrations
- Mount equipment
- Other tasks assigned by Project Manager or Service Coordinator.
- Communicate with customers regarding ETA and status at all times.
- Communicate with dispatch regarding status, progress and resolution of assigned service calls.

Qualified Candidate “Must-Haves”:

- Commitment to maintain a safe, clean and organized work environment
- Commitment to excellence and quality work
- Good communication and organization skills
- Ability to work independently but also as part of a team
- Ability to handle and properly use common power and hand tools (must own your own tools)
- Valid driver’s license with no infractions
- Willingness to work in tight, confined areas (ceilings etc.)
- Ability to carry heavy loads and climb ladders
- Willingness to work overtime as required
- Low voltage circuitry and testing experience preferred

Desired but NOT Required Qualifications:

- Individuals with construction knowledge and/or running of low voltage wire in existing and/or new locations
- Working knowledge of various types security/video systems
- Ability to read blueprints, floor plans, CAD drawings and specs
- Experience in security & access control systems and hardware
- Ability and desire to learn new technologies.

Benefits

- 401K Plan
- Health and Dental Plan
- Paid Time Off
- Overtime Pay
- Reimbursable Expenses

If you have any further questions, please contact Mary Bergstraesser, Vice President of TotalKare of America, Inc. at 315-471-4477 ext. 223 or via e-mail at mary@totalkare.com. Thank you!